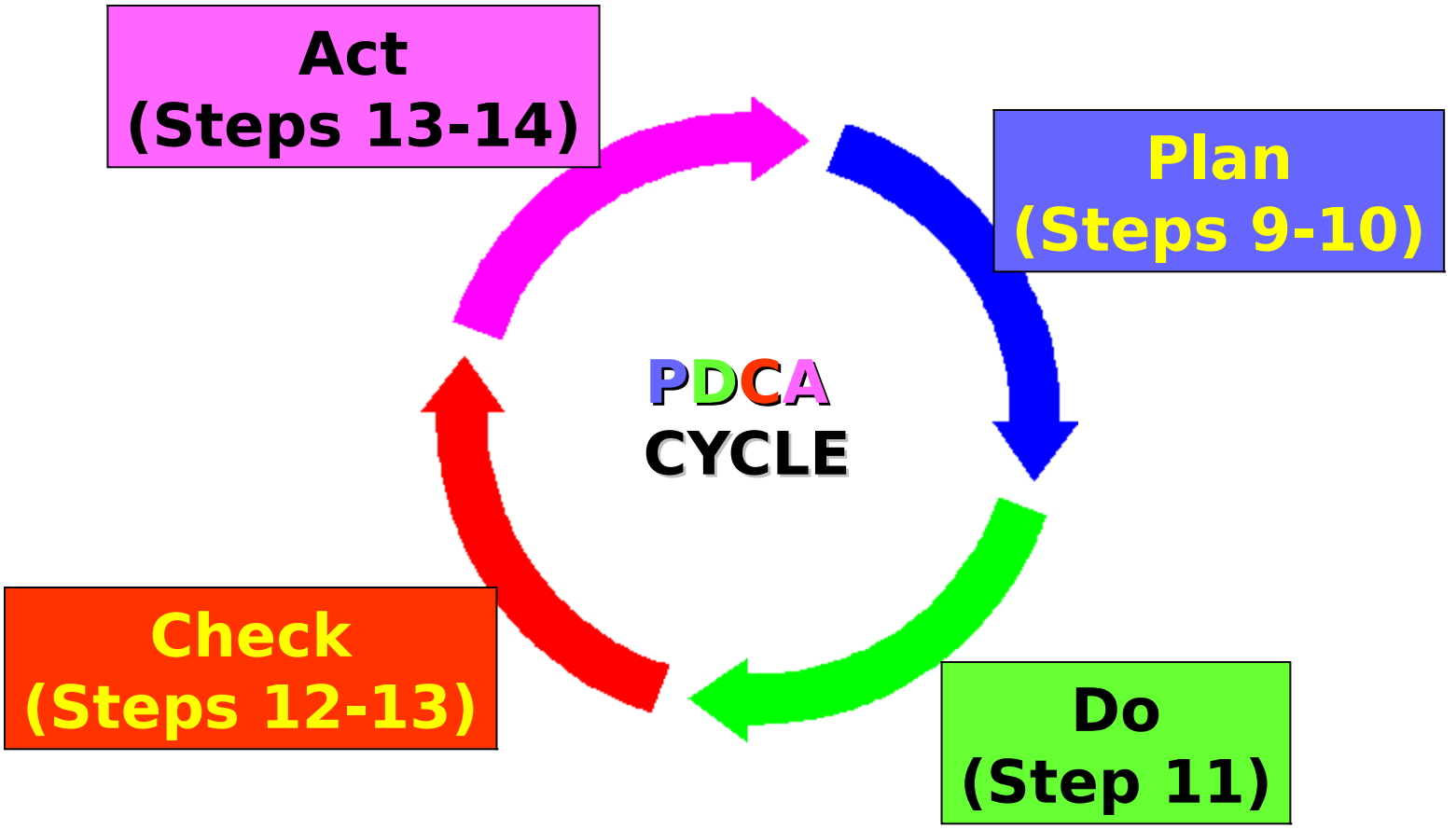
Act
(Steps 13-14)
Plan
(Steps 9-10)
PDCA
CYCLE
Check
(Steps 12-13)
Do
(Step 11)